



Update from the Consortium of Lancashire & Cumbria LMCs

Tuesday 1st October

Help Us Grow Our Audience

We understand that you are busy and are likely to receive many emails on a daily basis. However it is important for you to receive communications from us because we can help and support you.

We know there are many colleagues who do not receive our brieflet, so please help us by sharing this with your team and letting us know to add them to our distribution lists.

General Practice Alert State (GPAS)

You can see the latest SitRep results below. Results can also be found on our website.

The data we do not receive prevents us from providing a robust picture to system partners and hinders our efforts to push for more support on your behalf.

We really appreciate you taking to the time to help us to help you.

Please let us know if you are a Practice Manager and do not receive the GPAS input emails.

Discontinuation of GMS1 Forms

'Register for a GP surgery' is a free service for GP practices across England which simplifies online patient registrations. All GP surgeries in England must offer the national service by 31 October 2024.

As part of this change, the GMS1 form will be phased out and replaced with a new paper registration form (PRF1) for those patients who are not able register using the new digital service. The PRF1 reflects the new online registration form that has been developed. Practices will now need to print out the PRF1 for the small number of patients who do not have digital access, with the majority of patients registering online.

If you have not already signed up to the new online registration service, more information and help is available on the Register with a GP surgery service web page.

From 31 October 2024, GMS1 forms will no longer be available to order on PCSE Online.

NHS 111 Contractual Requirements

The LMC wishes to remind practices that there is currently a contractual requirement to offer a certain number of directly bookable slots for 111. The number of appointments are directly related to the number of registered practice patients.

This means you need to offer 1 appointment per day for every 3000 registered patients (accessible to NHS 111 only). These can be re-triaged within the practice once 111 has booked the patient into the available slots. It is within the practices discretion how they manage the patients that have been booked in.

If you have any concerns or if there is any confusion/advice needed, please contact your area Executive Lead for the LMC.

Freedom to Speak Out Awareness Month 2024

Every year in October the National Guardian's Office celebrates Speak Up Month – a month to raise awareness of Freedom to Speak Up and make speaking up business as usual for everyone.

For this October's Speak Up Month, the theme is Listen Up, which will focus on the power of listening, and the important part that listening plays in encouraging people to feel confident to speak up.

We want everyone who works in general practice to feel confident to speak up. Confidence to speak up comes from knowing that if you speak up, you will be listened to and that appropriate action will be taken. We all have a part to play in listening to one another with respect and compassion.

This Speak Up Month is an opportunity for all of us to show that we are here to listen to one another and there is a commitment to fostering a Speak Up, Listen Up, Follow Up culture in our teams.

Only by listening to understand can we take the action needed for speaking up to make a difference.

Wear Green Wednesdays

The National Guardians Office are encouraging everyone to take part in "Wear Green Wednesdays" throughout October to show their visible support for Freedom to Speak Up.

You can get involved with Speak Up Month on social media with the hashtag #ListenUp and you can find out more here.

Children's Autism Referral Form - Cumbria Only

We have recently been informed that the Children's Autism referral form has now been updated. The Cumbria Countywide Community Paediatric Triage Team have informed that if any referrals are made using older forms the referral will be automatically rejected.

The completion of a local referral form or proforma is neither a contractual nor professional obligation, and the provider should not be rejecting any referrals just because of the lack of use of a particular form. As the LMC has not been approached regarding the change of this form, we advise that you continue referring in an appropriate way, as well as informing of any rejections with the Trusts/ICBs Medical Director and patient.

Please get in touch should you require more support.

Lancashire & South Cumbria Cancer Alliance: Learning Event Analysis to Improve Pancreatic Cancer Earlier Diagnosis

Lancashire & South Cumbria Cancer Alliance are supporting GP Practices in fulfilling the requirements of the PCN DES requirements through two important projects; a Learning Event Analysis on pancreatic cancer diagnoses and an audit of lung cancer referrals. Click here for further information on the Pancreatic Cancer Learning Event Analysis.

Practices are asked to review the protocol provided and complete the Microsoft e-form A indicating their participation. Comprehensive information on the process is included in the protocol, with timelines, and the Microsoft-e-forms to be completed.

If you require any further information please contact Angela Dunn.

Transfers of Work WhatsApp Group

We have now created a WhatsApp group, specifically for the Fylde Coast area, where colleagues have come together to share examples of transfers of work from Secondary Care to Primary Care. This serves as a support group for GPs to get a steer from your peers about how to tackle any workload transfer issues you may have. It also helps us at the LMC to identify any areas/providers of concern so we can start to address the problem.

If you would like to join the WhatsApp group, please get in touch.

LMC Training Events

Please see a list of upcoming training events being hosted by the LMC:

- Complaints Training
- Managing Poor Employee Performance
- CQC Update
- Change Management
- Conflict Management
- Sickness Management

To book your place or find out more information, please contact Rebecca.Noblett@nwlmc.org

LMC Vacancies

2 out of our 5 Committees have seats available for GP representation:

- North Cumbria - 2 seats available
- Central Lancashire - 3 seats available

We are keen to hear from GPs, including GP Registrars/ Trainees, who may wish to get involved to represent your constituents. Please let us know if you are interested in being a LMC member or would like to find out more.